



Technical Assessment Consulting Team (TACT)

Supplemental Services

Is your system running at peak performance? The Technical Assessment Consulting Team conducts thorough system evaluations to determine and recommend improved system operations, settings, data management and best practices based on current customer processes, requirements and expectations.

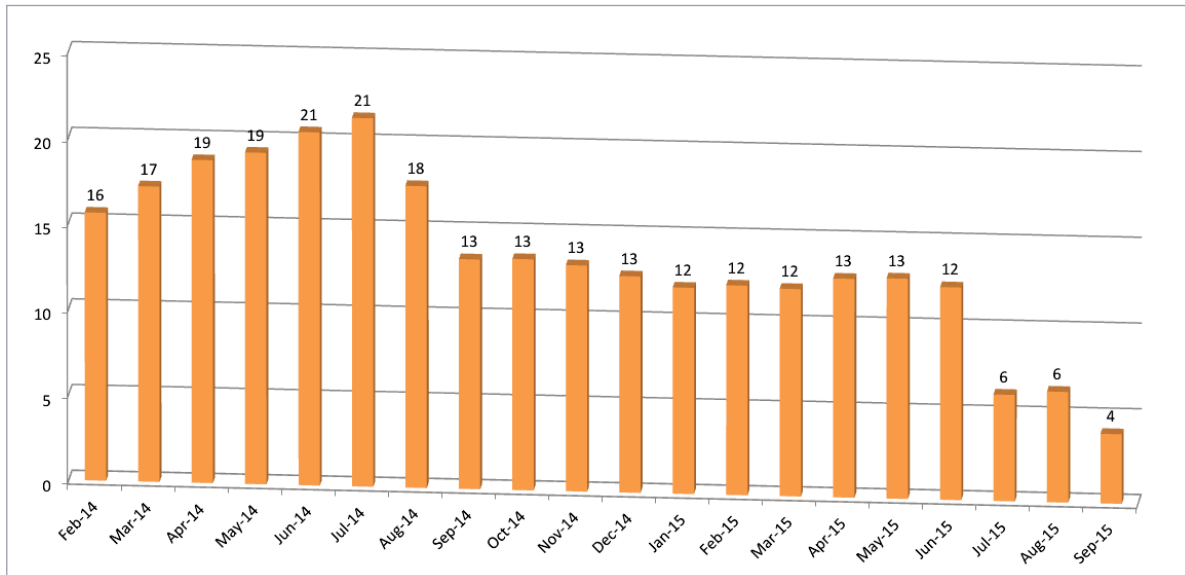
Our goal is to get your systems running at peak performance, streamline current processes, help improve communication between system operators and other key departments and provide a comprehensive system management plan.

Testimonials:

"We were able to get a tough issue with our DRS runtime fixed during the technical assessment. We were also able to get our reads loaded in a much faster time because of improvements that were suggested..."

"During the technical assessment, we came to the realization that a decision made on the original project was resulting in a lot of unnecessary data—we had an entire extra channel for intervals on every meter in our system. Within an hour, we had generally identified what needed to be done to fix this going forward..."

IEE MDMS CRITICAL JOBS 24-HOUR CLOCK



"The decrease in July of 2015 was related to a TACT ticket we had submitted to Itron that resulted in a code change."

TACT SERVICES

- » System and Process Evaluation
- » Peak Performance and Time-Saving Recommendations
- » Onsite Diagnostics and Troubleshooting
- » Streamline Current Processes
- » Architectural Review
- » Customized System Management Plan
- » Issue Review Session
- » Post Project Review
- » Written Summary of All Findings and Recommendations

OUTCOMES

- » Identify potential issues with proposed and/or existing architecture
- » Detect problems in process performance before adversely impacting business
- » Determine if the architectural design is feasible
- » Gain confidence in system functionality
- » Verify quality requirements are being met
- » Reassure stakeholders that the architecture is capable of supporting the current and future business objectives
- » Collaborate jointly to develop strategies to implement infrastructure, system and product configuration improvements

FOR MORE INFORMATION, PLEASE CONTACT:

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